



MEMORIAL MERITS

Sanctuary, not sales floor.

Buying a Casket Online

Your Funeral Rule rights, a note for the funeral director, and the delivery checklist

Free to print, share, and distribute.

Your Four Rights Under the FTC Funeral Rule

- **You can buy the casket anywhere.** A funeral home cannot refuse a casket you bought elsewhere or condition its services on buying theirs (16 CFR 453.4(b)(1)(i)).
- **No handling fee.** No fee may be charged for accepting or handling an outside casket (16 CFR 453.4(b)(1)(ii)).
- **You do not have to be there.** The funeral home cannot require you to be present when the casket is delivered.
- **You get the price list first.** A written casket price list comes before you see any caskets, and an itemized general price list is yours to keep.

Source: FTC Funeral Rule, 16 CFR Part 453; consumer guide at consumer.ftc.gov/articles/ftc-funeral-rule. Plain-language guide: memorialmerits.com/the-ftc-funeral-rule-consumer-rights-and-legal-protections.

A Note for Your Funeral Director

Fill in the blanks and hand this page over at the arrangement meeting. The funeral home needs to know a delivery is coming.

To the funeral director at _____,
Our family has purchased the casket for _____ from an outside retailer. It will
be delivered to your funeral home on or about ____ / ____ / _____ by
_____, who will contact your office to agree a delivery window. Under the FTC
Funeral Rule (16 CFR Part 453) the casket will be accepted without a handling fee, our presence is not required at
delivery, and we will select only the goods and services we want from your itemized price list. Please note any visible
damage on the carrier paperwork and call us before accepting. Thank you for your care.
Family contact: _____ Phone: _____ Order no.: _____

Delivery Checklist

- ☐ Funeral home name and address given to the retailer at checkout.
- ☐ Confirmation call received. Date: ____ / ____ / _____ Model: _____
- ☐ Delivery window agreed. Arriving: ____ / ____ / _____ (2 to 3 business days standard; weekends and holidays do not count).
- ☐ Funeral director has the note above and the order number.
- ☐ On arrival: inspect, or ask the director to. Damaged? Refuse it, note it on the carrier paperwork, photograph it, call the retailer.
- ☐ Order confirmation saved. Cancel free before shipment; after shipment a return window and a restocking fee apply.

The Order of Operations

Three steps, in this order, from the kitchen table. Scan each code with your phone camera or type the address.

1. Buy the casket at the warehouse price

Discount Caskets: pine and eco caskets from \$995, full size 18 and 20 gauge steel from \$1,195, oversized from \$1,695, Batesville from \$1,760. Order online with only the funeral home address; a person calls to confirm before anything ships and arranges the delivery window with the funeral home. Free delivery to any lower 48 funeral home in 2 to 3 business days, \$199 overnight. Prices verified August 2026.



discount-caskets.com/?sca_ref=6767306.4dML3mJKcj

2. Run the numbers before the arrangement meeting

The free Funeral Cost Calculator returns a verified low to high range for the whole funeral in under a minute, the casket line next to everything else, so you know what each item should cost and which ones you can decline.



memorialmerits.com/funeral-cost-calculator

3. Compare funeral homes in your state

The Funeral Home Directory lists verified providers in every state with real price ranges, the state regulator, and your rights before you sign anything. Ask each home for its general price list; prices in the same town vary more than families expect.



memorialmerits.com/funeral-home-directory

Why this order

The casket is the one line on a funeral bill you can change after your loved one is already in a funeral home's care. Settle it first, at a price you chose, and the rest of the arrangement meeting becomes a conversation about services rather than a sales presentation. If you are unsure which casket fits, Memorial Merits Care Bridge is a free concierge service that helps you compare options before you order: memorialmerits.com/product-support.

The full review, with the cons stated

Memorial Merits rates Discount Caskets 4.5 out of 5 and explains the drawbacks (not BBB accredited, a restocking fee on returns after shipment) alongside the delivery terms, the sizing guide and fourteen answered questions.

memorialmerits.com/affordable-discount-caskets-online-save-up-to-70



Memorial Merits may earn a commission at no extra cost to you if you order through the Discount Caskets link above. We only recommend products we would use ourselves. Prices verified August 2026; the collection page is the final word on the day you order. Consumer education, not legal advice.

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