

Lee Alexander & Co. FAQ

What Families Need to Know About Heirloom Cremation Jewelry

What makes Lee Alexander & Co. different?

Three things: the only sealed waterproof Remembrance Pod in the category (laser-welded platinum, no threaded screw), real precious metals only (Platinum 950 and 18K gold, never plated), and every piece is master-crafted in the United States with a lifetime guarantee on the Pod itself.

How does the Signature Platinum Remembrance Pod work?

A small platinum chamber sits inside each ring or pendant. Lee Alexander fills it with your loved one's material, laser-welds it permanently shut for an airtight, waterproof seal, then secures it inside the heart of the piece. Discreet from the outside, permanent inside.

What can be sealed inside the Pod besides ashes?

Ashes, hair, fur, sand, flowers, fabric, and earth. Cremation is not required to commission a piece, which means families who chose burial or are honoring a beloved pet can still use the Pod.

How much material do I need to send?

Only the minimum needed to fill the Pod, which is significantly less than most families expect. Most of a loved one's material stays with the family. Any leftover from the kit is returned alongside the finished piece.

Will my loved one's material be safe in shipping?

Yes. Both directions are pre-paid and fully insured. The Keepsake Preparation Kit ships to your home with a fully insured prepaid return parcel inside. The finished piece ships back insured with adult signature required upon receipt.

How long does it take from order to delivery?

About four to six weeks from when the workshop receives your returned kit, with expedited production available for an additional fee. Total time from order to final delivery is typically six to eight weeks for standard pieces.

Can a single piece honor more than one loved one?

Yes. Multi-Pod custom designs let a spouse and partner, a parent and child, or a beloved pet alongside their human be honored together inside one ring or pendant. The complimentary consultation is the place to explore custom options.

What does the lifetime guarantee actually cover?

The Pod itself and the precious metalwork. If the Pod fails, leaks, or shows defect compromising the seal, Lee Alexander replaces the metalwork at no cost. Gemstones are excluded, which is industry standard for fine jewelry set with natural or lab-grown stones.



Read the full review and current pricing at Memorial Merits

memorialmerits.com/lee-alexander-co-heirloom-cremation-jewelry-review/

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