

MEMORIAL MERITS

Sanctuary, not sales floor.

Turning Hearts QR Memorial Medallion FAQ: What Families Need to Know

Is there a monthly fee to keep the memorial profile active?

No. The digital memorial profile is completely free with no monthly fees, no annual subscription, and no data limits. You pay once for the physical medallion. The profile remains active indefinitely, backed by a lifetime replacement warranty on the disc itself.

Does the person scanning at the cemetery need to download an app?

No app required. Visitors simply point a standard smartphone camera at the medallion and tap the link that appears. The memorial opens directly in the phone's browser, the same way any website would. No account creation needed to view the profile.

How long does the initial setup take?

Most families complete setup in 10 to 15 minutes. Scan the medallion to activate it, name the memorial, add a cover photo, and begin uploading content. A younger family member can handle setup and then invite others to contribute from their own devices at their own pace.

What happens to the profile if Turning Hearts closes as a company?

If Turning Hearts were to close, the physical medallion would remain on the headstone but the digital profile would no longer be accessible. The company has operated since 2020, earned national media coverage, and backs every medallion with a lifetime warranty, all signals of long-term intent. Families who require platform-independent permanence should consider a carved headstone addition instead.

Will the medallion adhere reliably to any headstone?

The 3M adhesive bonds most reliably to smooth, polished granite, which describes most modern headstones. On rough or porous stone, adhesion is less predictable. Clean and dry the surface thoroughly before applying, then press firmly for one full minute. Lifetime warranty covers a free replacement if adhesion ever fails.

Is the 15% discount applied automatically through Memorial Merits?

Yes. The 15% discount applies automatically when you visit Turning Hearts through the Memorial Merits link. An additional 25% is currently available with code 3YEARS at checkout. Verify that code is still active at time of purchase, as anniversary promotions do expire.



Scan for the full review and guide:

<https://memorialmerits.com/turning-hearts-review-qr-memorial-medallion/>

This resource is free to share, print, and distribute.

Learn more and verify current pricing at the link above.